



### **EM Risk's Case Management Results in 77% Incurred Reserves Savings for City of Rochester**

When a 56-year-old city of Rochester employee suffered an on-the-job head and neck injury, diagnostic tests by several providers were unable to pinpoint the cause for his resulting short term memory loss and other cognitive deficits -- or offer any definitive solutions.

Enter POMCO Group's EM Risk Management team. Working with an EM Risk case manager, the client was able to easily and conveniently access updated case information shared by the case manager and the adjuster through a single computer system, rather than relying on more cumbersome and disjointed services of an outside vendor. And because the case manager had extensive knowledge of the claimant and the details of his case, she was best able to provide consistent, accurate information to the city of Rochester regarding the claimant's progress and capabilities – even as he was being cared for by multiple providers.

Through the case manager's coordinated efforts with the client, the claimant's physicians and the adjuster, she was able to achieve consensus opinion of "moderate marked partial" between the treating professional and the independent medical examiner. Classification as a total industrial was avoided, and possible 15-8 reimbursement was strengthened, resulting in an anticipated **77 percent reduction in incurred reserves**.

To learn more about our case management services, call 1-800-494-1561.